

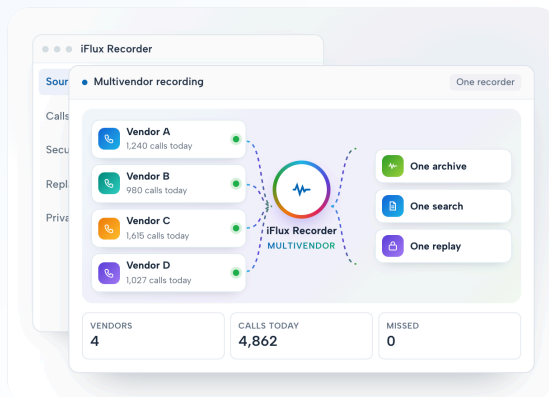


iFlux Recorder

Multivendor call recording, compliance-grade and sealed the moment every call is written.

One recorder for your whole estate, whichever telephony vendors you run. Every call is captured with full context, replayed in stereo and sealed with post-quantum encryption. Add the Compliance Recorder option when a regulator is watching.

- ✓ Multivendor recording
- ✓ Encrypted per call
- ✓ Automatic PII redaction
- ✓ Compliance option
- ✓ On-premise or your own cloud



250 to 1,000+

Concurrent calls

**≈15 MB per hour
per channel**

Storage

**7 years and
beyond**

Retention

Fully offline

Installer

What iFlux Recorder does for you

Multivendor by design

One recorder captures calls from every telephony vendor in your estate at the same time, each configured on its own. Adding or changing a vendor never changes the recorder, the archive or the way people search and replay.

- Several vendors, one recorder
- One archive, one search
- No recorder change when telephony changes

Context on every call

Agent identity, direction, hold and talk time, transfer and conference stitching. A conversation stays one contact from first ring to last word.

- Agent identity
- Transfer stitching
- One contact per conversation

Sealed at write time

Each recording is encrypted under its own key the instant it hits disk, wrapped by CoreSec KMS with post-quantum cryptography and verified every night.

- Per-recording keys
- Post-quantum wrapping
- Nightly integrity sweep

Replay, pause and prove

Stereo replay, annotations, Listen Live, PCI pause with an audited reason, and reports with spreadsheet and PDF export. A dropped leg is kept as a partial recording and raises an alarm, never lost silently.

- Stereo replay
- PCI pause
- Never silently lost

Personal data redacted automatically

Card numbers, security codes and one-time passwords are found in every call and masked in transcripts, search and playback. Only authorised people can see the original, and every unmask needs a reason and is recorded.

Card, CVV and OTP masking

Masked in playback and transcripts

Unmask with reason, audited

One recorder, every telephony vendor

Most estates run more than one vendor. iFlux Recorder records them all in one place, so your people search, replay and prove every call the same way.

Multivendor

Every telephony vendor in your estate, in one recorder

Every call

Inbound, outbound, internal, transfers and conferences

Every agent

Identity and call context on every conversation

Every site

Branches and data centres recorded together

EVERY RECORDING

Encrypted per call

EVERY RECORDING

One contact per conversation

EVERY RECORDING

Alarm on any missed leg

EVERY RECORDING

Verified every night

Works with what you run

Multivendor telephony

iFlux Contact Centre

Directory and single sign-on

Partner REST API

NAS or object storage, including WORM

Specifications

Concurrent calls	250 to 1,000+
Storage	≈15 MB per hour per channel
Retention	7 years and beyond
Installer	Fully offline
Deployment model	On-premise, air-gapped or bring your own cloud
Installation	Signed, offline installer

Security, built in

- ✓ AES-256-GCM per recording, keys wrapped with ML-KEM
- ✓ Encrypted signalling and media in transit
- ✓ Automatic PII redaction for card numbers, security codes and one-time passwords
- ✓ Tamper-evident audit log
- ✓ Role-based access and multi-tenant isolation

Choose the recorder you need

CAPTURE, ENCRYPT, SEARCH AND REPLAY

Recorder

Multi-source capture, per-recording encryption, stereo replay, PCI pause, Listen Live, reports, multi-tenant isolation and the Partner API.

FOR REGULATED RETENTION

Compliance Recorder option

Adds retention policies per source, legal hold by case, approval before purge, WORM archive targets, PII masking and redaction, audit-log retention and integrity alarms. Nothing is deleted before it is archived.

Where iFlux Recorder makes the difference

Record every regulated conversation from any telephony

Each telephony change forces a recorder change, and some lines are quietly not recorded.

OUTCOME

One recorder, zero silent gaps.

Seven-year retention that survives the quantum era

Recordings kept until 2033 are encrypted with keys the vendor holds, using algorithms a quantum computer will break.

OUTCOME

Evidence that stays private for its whole life.

PCI pause that an auditor accepts

Card numbers end up in recordings, or pauses happen with no record of who paused and why.

OUTCOME

PCI scope reduced, audit trail complete.

See iFlux Recorder on your own infrastructure.

Book a demo, or ask our product team for the architecture pack and a sizing.

corecx.ai

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