

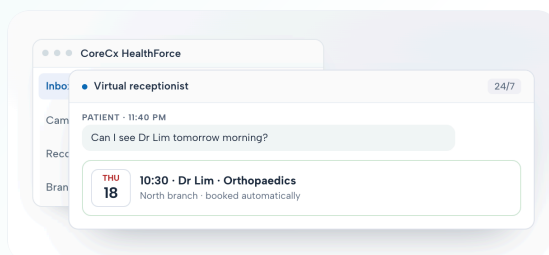


CoreCx HealthForce

FOR HEALTHCARE

A virtual receptionist and revenue assistant for hospital groups.

CoreCx HealthForce answers patients for every hospital in the group, books and fills appointments, and turns everyday conversations into new revenue: health-screening packages, follow-up visits and timely payment. It runs on a model hosted inside the hospital, in the patient's own language.



✓ A virtual receptionist for every branch

✓ Upselling that patients welcome

✓ Revenue recovery

✓ On-premise or your own cloud

24/7 virtual receptionist

Front desk

Every hospital in the group

Coverage

1.2 s median

Reply time

Multilingual

Languages

What CoreCx HealthForce does for you

A virtual receptionist for every branch

One assistant answers for the whole hospital chain around the clock: bookings, reschedules, cancellations, opening hours, doctor schedules and directions to the right branch.

24/7 front desk

Every branch, one assistant

Bookings and reschedules

Upselling that patients welcome

Offers the right health-screening packages, follow-up consultations and wellness programmes to the right patients, based on their visits, with consent and a cap on how often anyone is contacted.

Screening packages

Follow-up visits

Consent-based offers

Revenue recovery

Fewer no-shows through timely reminders, empty slots refilled from waiting lists, and outstanding bills followed up with a payment link.

Fewer no-shows

Slots refilled

Bills followed up

Visibility across the group

See bookings made, packages sold and revenue influenced for each hospital and campaign, and hand any conversation to staff in one click.

Revenue by branch

Campaign results

Staff takeover

Works with what you run

- Hospital information system
- Appointment and billing systems
- Patient messaging channel
- Payment links
- Locally hosted language model

Specifications

Front desk	24/7 virtual receptionist
Coverage	Every hospital in the group
Reply time	1.2 s median
Languages	Multilingual
Deployment model	On-premise, air-gapped or bring your own cloud
Installation	Signed, offline installer

Where CoreCx HealthForce makes the difference

A virtual receptionist for every hospital in the group

Front desks across the chain are overloaded, patients wait on hold and calls after hours are lost.

OUTCOME

More appointments booked, fewer missed enquiries.

Grow revenue from the patients you already have

Health-screening packages and follow-up visits depend on staff remembering to offer them.

OUTCOME

Higher package uptake and more return visits.

Recover revenue lost to no-shows and unpaid bills

Missed appointments leave empty slots, and outstanding bills are chased by hand.

OUTCOME

Fuller clinics and faster payment.

Security, built in

- ✓ Runs in the group’s cloud or on hospital servers
- ✓ Consent recorded before any offer is sent
- ✓ A cap on promotional contact per patient
- ✓ Every conversation logged for review

See CoreCx HealthForce on your own infrastructure.

Book a demo, or ask our product team for the architecture pack and a sizing.

corecx.ai

contact@corecx.ai